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ज्ञान, विज्ञान आणि सुसंस्कार यासाठी शिक्षण प्रसार - शिक्षणमहर्षी डॉ. बापूजी साहूखे

Shri Swami Vivekanand Shikshan Sanstha Kolhapur's

Smt. Akkatai Ramgonda Patil Kanya Mahavidyalaya, Ichalkaranji.

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(Affiliated to Shivaji University, Kolhapur) - Re-accredited by NAAC B+



• Founder •

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Hon. Chandrakant (Dada) Patil
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Public Works, Government of Maharashtra

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• Secretary •

Prin. Mrs. Shubhangi M. Gavade
M.Sc., B.Ed.

Mechanisms for submission of online/offline Students Grievances functioning of Students Grievance Redressal Committee:

The grievance redressal mechanism is governed by the Grievance Redressal Policy of Smt. Akkatai Ramgonda Patil Mahavidyalaya, Ichalkaranji. It is formulated according to UGC Grievance Redressal Regulations. The mechanism entails:

1. Information regarding the Grievance Redressal Committee shall be given on the college website.
2. In case of individual Grievance, an aggrieved student shall present his/her Grievance only in writing, to Grievance Redressal Committee.
3. The prescribed Grievance Redressal form has to be used by the aggrieved to express to the Grievance. The form may be submitted to any member of the Grievance Redressal Committee/Head of the Department/Member of the Management or may be dropped in the suggestion box.
4. The matter shall be taken for the discussion by the committee in its scheduled meeting.
5. If the matter requires urgent attention, the Coordinator shall inform the chairman and convene a meeting of the committee within 2 days from the receipt of the Grievance form.
6. Based on the decision taken by the committee, the aggrieved has to be informed and action to be taken.



7. The complainant should be informed of the decision of the committee/
action taken.
8. If unsatisfied with the decision the aggrieved student can re-appeal to the
Head of the Institution within 10 days.
9. A special meeting may be convened in case the follow-up is required.
10. The proceedings have to be recorded by the secretary of the committee.




PRINCIPAL
Smt. Akkatai Ramgonda Patil
Kanya Mahavidyalaya, ICHALKARANJI